

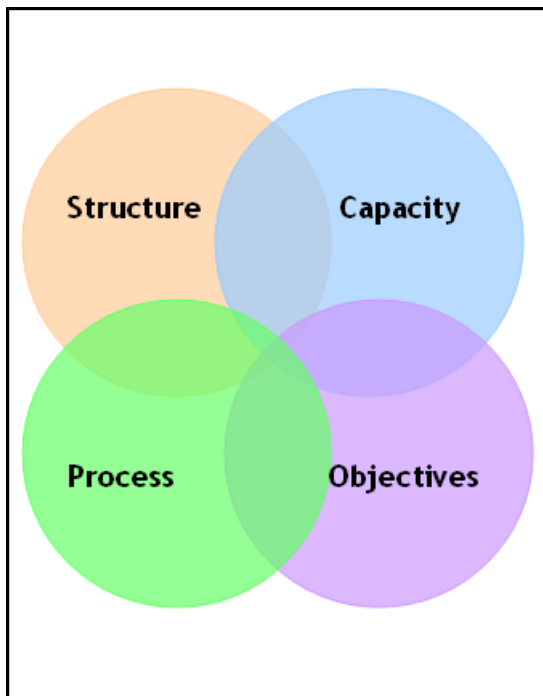
Position your CPOE Project for Success

CPOE READINESS ASSESSMENT

How can I be sure that my CPOE project gets off to a solid start? How do I get my CPOE project back on track? Will CPOE be accepted by my physicians? Is my organization well positioned to maximize the value of our investment? The Vitalize CPOE Readiness Assessment can answer these questions. Vitalize Consulting Solutions, Inc. (VCS) performs our CPOE Readiness Assessment as an unbiased evaluation of an organization and its implementation preparedness. Whether you're in the planning stages for a CPOE project, or you're in mid-stream, by thoroughly analyzing the implementation and its impact on the organization as a whole, VCS creates a comprehensive assessment of the project and a detailed plan for a successful implementation.

Our McKesson Horizon experience, clinical background, project management skills, and experience with CPOE position your organization for success. Our consultants have completed CPOE implementations with large multi-hospital systems, as well as single community hospitals. While many of the concerns and challenges of CPOE initiatives can be similar, each organization embarking on them is unique, and that's why choosing a partner with diverse experience in the CPOE transformation process is so important. VCS recognizes the individuality of their clients, yet works with each of them towards a common goal of successful completion on CPOE projects.

Unlike traditional assessments that typically focus only on the application install the Vitalize approach is more holistic. Simply put, we focus on the four critical areas of a successful organizational initiative:



- **STRUCTURE:** Support and planning are essential to project success. VCS will assess the governance model in place or assist you to establish the basis for project governance, approval and measurement. In addition, we will review your Project Charter and Project Schedule to assure that they are a practical reflection of your project.
- **CAPACITY:** Ability to appropriately staff an implementation is crucial. Experience from hundreds of implementations gives VCS an understanding of the staffing requirements. Gaps in staff and experience can cost more time and money in the long run.
- **PROCESS:** VCS will assess the current state of the project and assist in the development a reasonable future state model, reflecting physician input. Processes will be evaluated at each step of the project.
- **OBJECTIVES:** How will you know if your project is a success? The desired outcome of the project should be clearly defined and communicated to executives, stakeholders and physicians. VCS will assist with the definition of metrics to measure how well you have met your goals and to define how the metrics should be tracked.

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VCS Differentiators

VCS' holistic approach, unique offerings and proven track record differentiate us. By focusing on the organization as a whole, not just the application, our solutions produce outcomes that benefit all stakeholders and is likely to be considered a success by everyone. VCS is the only company that provides this service to McKesson customers. Our consultants intimately understand McKesson and their software, as well as the complicated dynamics of a healthcare organization. We combine this knowledge to provide a detailed report of current readiness and suggestions for a successful project.

Executive Summary
Project Dashboard

CATEGORY	DASHBOARD	HEALTH INDICATOR
Governance	Summary: Appropriate governance in place. Availability of individuals is a concern.	
Planning Project Management	Summary: Project Schedule has been provided by McKesson, but not yet customized.	
Resources	Summary: The Project Manager is not assigned fulltime and insufficient numbers of analysts are assigned to the project.	
Budget	Summary: Budget is not in place to support extra hours for training and go-live support.	
Design	Summary: Physicians were not involved in the Future State Design.	
Build	Summary: Foreign system interface specifications have not been delivered. The vendor has a significant lead time requirement.	
Training	Summary: Either the training schedule will need to be revised or additional training facilities will need to be found. The current schedule and facilities will result in very large classes.	
Goals	Summary: Although there is a general understanding of the Project Goals, they are not clearly stated in the Project Charter or aligned with the Strategic Plan.	
Metrics	Summary: No metrics have been defined to measure success of the Project.	

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In addition to detailed findings and recommendations, the Vitalize CPOE Readiness Assessment leverages a dashboard style executive summary view. This provides a snapshot glance at each area of evaluation, its level of health, and a brief summary of the findings. A busy executive gets a rapid overview and, if desired, subsequent access to more detailed content. Supporting the dashboard are many detailed reports.

Detailed findings & recommendations are provided for the following topical areas:

- Project Governance
- Planning/Project Management
- Resources
- Budget
- Design
- Build
- Training
- Test
- Project Documentation
- Go-Live
- Goals
- Metrics

At the conclusion of each detailed section, a report card is utilized to summarize the significant findings, recommendations and anticipated outcomes.

Project Management
Client Report Card

Most resources are assigned only part time to the project.

Areas of Strength	Areas of Improvement
<ol style="list-style-type: none"> 1. Technical resources are available and assigned 	<ol style="list-style-type: none"> 1. Project Manager assigned part time 2. Only one clinical Analyst is available to the project 3. Nursing resources assigned are limited to Nursing Managers 4. Pharmacy has significant staffing issues 5. Ancillary department managers are assuming
Recommendations	Desired Characteristics
<ol style="list-style-type: none"> 1. Assign a full time Project Manager 2. Assign additional clinical analysts to the project full time 3. Assign sufficient nursing resources to the project 4. Obtain additional Pharmacy resources 5. Obtain commitment of Ancillary resources to project 	<ol style="list-style-type: none"> 1. The project requires a full time project manager with no other time commitments 2. Three full time clinical are required 3. A mix of staff nurses and nursing managers representing all nursing areas should be assigned 4. A half time pharmacy resource will be required 5. Sufficient ancillary support to attend meetings and respond to tasks will be required

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We invite you to learn more about our CPOE Readiness Assessment.

Contact us to position your implementation for success by calling any one of the numbers below or emailing us at vcs@getvitalized.com.

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