

## Outsourcing your Cerner Training and Conversion Support

Vitalize Consulting Solutions, Inc. (VCS) team members have expertise in providing services to all clinical operational areas of an academic medical center, integrated delivery network (IDN), community hospital, and children's hospitals. VCS consultants possess an average of 14 years of healthcare experience, and also bring their extensive knowledge of all Cerner<sup>®</sup> applications and software release levels, including 2007. Over 75% of our Cerner consultants are also clinicians, adding unparalleled in-depth industry knowledge to their breadth of application expertise, to assist in all your IT enabled projects.

### Training Support

#### *End User Training*

Augment your ability to deliver effective training by engaging VCS to provide just-in-time training support tailored to your organization's needs. Training can be completely outsourced to VCS or we can support your organization's achievement of targeted training tasks according to your specific goals. Our consultants are experienced educators, who specialize in adult learning, including:

- Learning Plans
- Syllabus Development
- Training Aids, Documentation, and Web Based Training
- Training Schedules
- Teaching Classes

Historically, our trainers have transitioned to provide end user support during conversion.

#### *IT Staff Training*

VCS provides on-site Application and Discern Expert training for your project or support team, in your technical environment, which allows your team to work (database build or changes, writing a rule) while they learn. Knowledge transfer occurs on every engagement.

### Conversion Support

VCS offers highly qualified professional consultants to supplement your conversion support resources.

- We are experts in the full lifecycle implementation of applications with the knowledge to provide on-the-spot answers to critical questions.
- Our consultants quickly become knowledgeable of our clients' clinical workflows and system design so that they can provide instant answers to end-users questions; minimizing the impact on patient care when the new processes and tools go-live.
- VCS consultants understand the integration points across applications and possess an in-depth knowledge of applications; providing assistance for timely issue resolution.
- With personnel continuity, you can strengthen your adoption, change, and expectation management messaging throughout your training and conversion plans.

For more information about VCS training and conversion support services and solutions please email us at [vcs@getvitalized.com](mailto:vcs@getvitalized.com) or call us at 610.444.1233. You can also learn more about the broad range of services and solutions VCS offers by visiting our website at [www.getvitalized.com](http://www.getvitalized.com).

**Experience VCS. IT's what differentiates us.**

**[www.getvitalized.com](http://www.getvitalized.com)**

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